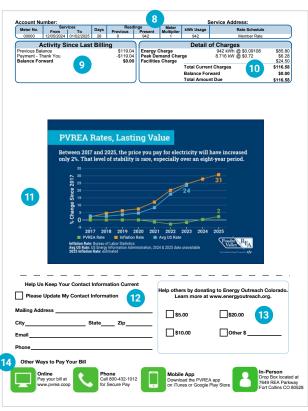
Being a Member

Understanding your bill is easy.

- Member Info Where you'll find your account number and bill date.
- Amount Due The total amount due and current billing due date.
- 3. **Historical Usage -** This graph shows electric consumption over the past 12 months.
- 4. **Co-op News -** Important updates and messages from your co-op.
- Quick Glance High level comparison chart for your energy and demand usage.
- 6. **Peak Demand -** Represents the highest amount of electric capacity (Peak Demand) used at any one time within your billing cycle.
- Remittance Stub This tear-off portion should be returned with your payment.
- 8. **Meter Readings -** This row represents your meter number, number of days in the billing cycle, kWh readings, and rate schedule.

- Accounts Receivable
 History This box will note
 any payments, charges, or
 unpaid balances since your
 previous billing.
- 10. Current Charges Here you'll see an itemized list of charges including the facilities charge, energy charge, and taxes.
- 11. **Message Center -** This area is updated to notify you of big announcements, available programs, upcoming events, useful tips, and more!
- 12. **Update Contact Information -** Always ensure your contact information is correct. Please tell us when things have changed.
- 13. Donate to Energy
 Outreach Colorado Help
 other members who are in
 need of assistance straight
 from your electric bill.
- 14. Ways to Pay Learn about some of our other convenient ways to pay your monthly electric bill.

Toll Free: 809-432-1012 Option 1: Report an Outage Option 2: Report an Outage Option 3: Report an Outage Option 4: Report and Outage Option 5: Report and Outage Option 4: Report And Outage Option 5: Report And Outage Option 4: Report And Outage Option 5: Report And Outage Option 6: Report And



^{*} Example bill is based on the A-Rate classification and average electricity consumption for a typical residential member.

WHAT IS THE FACILITIES CHARGE ON MY BILL?

The facilities charge is a flat, monthly fee charged per meter, and it is not dependent on how much energy you use. The charge exists to cover the cost of bringing power to your meter, including such things as electrical wire, transformers, poles, maintenance and administrative costs, regardless of the amount of electricity you use.