

# **MOH (Meter-on-House) Process**

At Poudre Valley Rural Electric Association, Inc. (PVREA), we are committed to ensuring that your temporary and permanent service installations are completed efficiently. Below is a step-by-step guide to help you through the process.

## **Temporary Service Installation**

\*If you require a Temporary Service Installation, see steps below.

## 1. Install Temporary Pedestal

Begin by installing a temporary meter pedestal at an approved location. Refer to the *PVREA Electrical Service Standards* for more information at www.pvrea.coop.

## 2. Schedule Inspection

Contact the appropriate inspection agency to arrange for an inspection of the temporary pedestal installation.

#### 3. Inspection Report Submission

The inspection agency will send the completed report directly to PVREA. Once received, PVREA will review the details and process any necessary deposits.

#### 4. Crew Scheduling

Upon receipt of the approved inspection report, a PVREA crew will be scheduled to connect the temporary pedestal and install a meter. Typically, temporary service installations are done on either **Tuesdays or Fridays**, depending on when the inspection is received – as a first come, first serve basis and depending on other emergency/outage service needs.



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## **Permanent Service Installation**

\*If a Temporary Service Installation is not required, see steps 5 through 13 below.

## 1. Install Temporary Pedestal

Begin by installing a temporary meter pedestal at an approved location. Refer to the *PVREA Electrical Service Standards* for more information at <a href="https://www.pvrea.coop">www.pvrea.coop</a>.

## 2. Schedule Inspection

Contact the appropriate inspection agency to arrange for an inspection of the temporary pedestal installation.

### 3. Inspection Report Submission

The inspection agency will send the completed report directly to PVREA. Once received, PVREA will review the details and process any necessary deposits.

#### 4. Crew Scheduling

Upon receipt of the approved inspection report, a PVREA crew will be scheduled to connect the temporary pedestal and install a meter. Typically, temporary service installations are done on either **Tuesdays or Fridays**, depending on when the inspection is received – as a first come, first serve basis and depending on other emergency/outage service needs.

#### 5. Purchase an Approved Permanent Meter Base

Obtain a PVREA-approved permanent meter base from a local electrical supply store.

#### 6. Install Permanent Meter Base

Once purchased, install the permanent meter base. The meter base must be installed in an approved location and to PVREA specifications. Refer to the *PVREA Electrical Service Standards* for more information at www.pvrea.coop.

#### 7. Pay the MOH Fee

The MOH fee must be paid before the permanent service installation can proceed. Payments can be made by:

- In-person at our office
- Mailing the payment to our office address

Ensure the address for which you are paying is listed on the payment.



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### 8. Clear Dig Area and ensure trench line is to final grade

Ensure the designated trenching area is all clear for the service trench installation.

#### 9. Request Trench Installation

Contact **PVREA** and/or **Get Connected** to request the service trench once the permanent meter base is installed and the MOH fee is paid.

## 10. Notification of Trench Completion

**Get Connected** will notify PVREA when the trenching is complete.

### 11. Schedule Permanent Inspection

Contact the inspection agency to request permanent service inspection. This can be done separately from and prior to the trenching request.

## 12. Receive Inspection Release

Once the inspection agency has completed the inspection and released the report, PVREA will review it.

#### 13. Schedule Permanent Installation

Following the approved inspection and trench completion, a PVREA crew will be scheduled to complete the permanent service installation. Typically, permanent service installations are done on either **Tuesdays or Fridays**, depending on when the inspection is received – as a first come, first serve basis and depending on other emergency/outage service needs.

#### **Contact Us**

If you have any questions, concerns, or would like to request trench installation, please don't hesitate to reach out to the PVREA Engineering Department.

• PVREA Engineering Phone Number: (970) 377-6650

• **Email**: fieldengprojects@pvrea.coop

PVREA Office Hours: Monday to Friday, 7:30 AM – 4:30 PM (MST), (Excluding Holidays)

## Get Connected

• Phone: (970) 218-2711

• Email: boznaros@hotmail.com